

## Guy & Eva Return/Exchange Form

### Return Policy

Customers will have 30 days from the date of purchase (please refer to the date on the front of this order form) to return any unworn item for full refund. All items must be returned in the same condition and original packaging when received. All returns must be accompanied by a copy of the original receipt of purchase with the form below completed. Refunds will not be available after 30 days from the date of purchase. Please allow ten (10) to fourteen (14) business days for processing from the time the jewelry is received at the Guy and Eva warehouse.

### Repair/Exchange

Guy and Eva will repair or replace (with the same item) any item returned due to manufacturer's defect, for the life of the piece. Normal wear and tear or accidental breakage is not covered under this policy. For any item that cannot be repaired and is no longer carried in stock by Guy and Eva, the customer may select a piece of equal or greater value from the current line. Customers are responsible to pay any difference in price plus any applicable sales tax. All repairs/exchanges must be accompanied by a copy of the original receipt of purchase with the form below completed, and a check for \$5 made payable to Guy and Eva. Please allow ten (10) to fourteen (14) business days for processing, plus shipping time, from the time the jewelry is received at the Guy and Eva warehouse.

**All returns, repairs, and exchanges should be initiated through your Guy and Eva Advisor. In the event you can no longer locate your Advisor, please contact the Guy and Eva corporate offices for instructions. All shipping and handling charges are non-refundable.**

Name \_\_\_\_\_

#### SHIPPING ADDRESS:

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Return     Repair/Exchange

Item #	Description	Size	Qty	Reason

## Notice of Cancellation

You may cancel this transaction without any penalty or obligation within THREE (3) BUSINESS DAYS from the date of purchase (five business days for Alaska residents). (Please refer to the date on the front of this order form). If you cancel, any payment that you may have tendered and which has been processed will be refunded to you within TEN (10) BUSINESS DAYS, following receipt of your cancellation notice by the seller. If you cancel, you must make any merchandise received by you available for pick-up at your residence, in substantially the same condition as when purchased, for twenty (20) days, or you may comply with the directions of seller for its return, at the sole expense and risk of the seller. If seller fails to contact you or pick up the product within the designated period, it becomes your property to use or dispose of as you see fit, with no further obligation. Failure to make the goods available will result in you remaining liable for performance of all obligations under the applicable contract. To cancel this transaction, mail or deliver a signed and dated copy of this Notice of Cancellation to the Advisor identified on the front of this order form NOT LATER THAN MIDNIGHT of the third business day following the date set forth above:

I hereby cancel this order:

Buyer's Signature \_\_\_\_\_ Date \_\_\_\_\_